

HILTON ORLANDO

AWARD WINNING SERVICE

- 2018 Cvent Top 100 Meeting Hotels; Ranked #13; up 8 spots from 2017
- 2017 - 2009 AAA Four Diamond Award Winning Hotel
- 2018 Hilton Housekeeping Award of Excellence, based on SALT scores.
- 2018 Bright Blue Futures award. Presented to the hotel that best exhibit Hilton's Blue Energy culture and high-level Team Member engagement
- 2017 Ranked #2 Hilton Hotels & Resort property by U.S. News out of all 113 U.S., Canada & Mexico Properties
- 2017 Ranked #15 Hilton property by U.S. News out of more than 4,800 hotels in more than 100 countries
- 2017 Family Vacation Critic Favorite Hotel Award
- 2017 Northstar Meetings Group Stella Awards for Best On-site Tech/Wi-Fi in the Southeast
The Stella Awards redefines how excellence in the meetings industry is identified and celebrated, recognizing suppliers that consistently deliver quality service and innovation to meetings and events worldwide.
- 2017 Talk of the Town Awards - The Talk Awards Customer Satisfaction Award by customer ratings on customer-review websites and blogs, social networks and business rating services.
- 2017 Cvent Top 100 Meeting Hotels; Ranked #21; up 11 spots from 2016
- 2017 & 2013 - Best of Weddings Awarded by The Knot Magazine for Ceremony and Reception Venue
- 2017 TripAdvisor Certificate of Excellence award - The Bistro, David's Club, Spencer's for Steaks and Chops, Eforea Spa
- 2017 - 2015 OpenTable Diners' Choice Winner: Spencer's for Steaks and Chops & David's Club
- 2016-2014 Hilton Award of Excellence, Excellent scores for Quality Assurance, Overall Experience & Overall Service
- 2016 Luxury Travel Guide Award, Luxury Family Friendly Hotel of the Year
- 2016 - 2011 TripAdvisor Certificate of Excellence Award for hospitality excellence: Hilton Orlando
- 2016 Best Of Weddings (BOW) Award by Orlando Magazine for Best Venue in Orange County
- 2016 Zagat's 10 Best Hotel Restaurants in Orlando, Spencer's for Steaks and Chops
- 2015 - 2013 Meetings and Conventions Gold Key Award, chosen by M&C subscribers for overall excellence in quality & service
- 2015 Best Hotel for Events winner in the Top Ten of Tourism Awards for GRUPO Travel News
- 2015 2nd Quarter Blue Energy Award for Hilton brand hotels in the Americas, 500+ rooms
- 2015 Director of Revenue of the Year, (Liliana Obrien) Hilton, The Americas
- 2015 - 2014 Director of the Year for Catering for hotels 750+ rooms (Teresa Bernstein)
-Out of over 4K Hilton Worldwide properties in over 2,000 cities we have an award winning staff!
- 2015 - 2012 Teresa Bernstein, Director of Catering and her team were ranked #1 by scoring 100% on all their wedding surveys out of all 550+ Hilton Hotels in the world and Hilton Orlando was recognized as #1 by Hilton for service.
- 2014 - 2013 TripAdvisor Certificate of Excellence Award for hospitality excellence: Spencer's for Steaks & Chops and David's Club Bar & Grill
- 2012 - 2010 "Connie" Award Winner, named after Conrad Hilton, founder of Hilton Hotels Corporation. It is awarded to "the best of the best" hotels within each brand in the Hilton family of brands. Based on the year-end Quality Performance Balanced Scorecard and service rankings, the winning hotel is honored as a "Connie" Award winner.
- 2012 - 2010 Hilton's Guest Satisfaction award, recognizing the "best of the best" in overall service as measured by Guest Satisfaction and Loyalty Scores (SALT). Hilton Orlando won this award in the category of Hilton properties that are 500 rooms or larger.
- 2012 - 2010 Talk of the Town Excellence in Customer Satisfaction in the hotels & travel category
- 2012 Hilton Hotel of the Year, based on profitability points, SALT scores, and Team Member Survey Scores
- 2012 Hilton Housekeeping Award of Excellence, based on SALT scores.
- 2011 Hilton Hotels Event Excellence Award for Overall Loyalty from Rooms Only Meeting Planners
- 2011 Orlando Sentinel Foodie Awards - Spencer's for Steaks and Chops - Critic's Choice Best Hotel Restaurant
- 2011 Spa Magazine Silver Sage Award - Reader's Choice Honorable Mention for Best Hotel Spa in Florida

