

HILTON ORLANDO

AWARD WINNING SERVICE

- 2017 - Best of Weddings Awarded by The Knot Magazine for Ceremony and Reception Venue
- 2016 - 2009 AAA Four Diamond® Award Winning Hotel
- 2016 Best Of Weddings (BOW) Award by Orlando Magazine for Best Venue in Orange County
- 2016 Zagat's 10 Best Hotel Restaurants in Orlando, Spencer's for Steaks and Chops
- 2016 Luxury Travel Guide Award, Luxury Family Friendly Hotel of the Year
- The Luxury Travel Guide Awards represent the pinnacle of hospitality achievement, championing the best in their respective fields; All winners of the Luxury Travel Guide Awards are subject to a rigorous assessment criteria, carried out by in-house professionals. This ensures only the most deserving firms and individuals walk away with one of these prestigious accolades.
- 2016 - 2011 TripAdvisor Certificate of Excellence Award for hospitality excellence: Hilton Orlando
- 2015 - 2013 Meetings and Conventions Gold Key Award, chosen by M&C subscribers for overall excellence in quality & service
- 2015 OpenTable Diners' Choice Winner: Spencer's for Steaks and Chops & David's Club
- 2015 Best Hotel for Events winner in the Top Ten of Tourism Awards for GRUPO Travel News
- 2015: Director of Revenue of the Year, (Liliana Obrien) Hilton Worldwide, The Americas
- 2015 2nd Quarter Blue Energy Award for Hilton brand hotels in the Americas, 500+ rooms
- 2015-2014 Hilton Worldwide Award of Excellence, Excellent scores for Quality Assurance, Overall Experience & Overall Service
- 2015 - 2014 Director of the Year for Catering for hotels 750+ rooms (Teresa Bernstein)
-Out of over 4K Hilton Worldwide properties in over 2,000 cities we have an award winning staff!
- 2015 - 2012 Teresa Bernstein, Director of Catering and her team were ranked #1 by scoring 100% on all their wedding surveys out of all 550+ Hilton Hotels in the world and Hilton Orlando was recognized as #1 by Hilton Worldwide for service.
- 2014 - 2013 TripAdvisor Certificate of Excellence Award for hospitality excellence: Spencer's for Steaks & Chops and David's Club Bar & Grill
- 2013 The Knot Best of Weddings
- 2012 - 2010 "Connie" Award Winner, named after Conrad Hilton, founder of Hilton Hotels Corporation. It is awarded to "the best of the best" hotels within each brand in the Hilton family of brands. Based on the year-end Quality Performance Balanced Scorecard and service rankings, the winning hotel is honored as a "Connie" Award winner.
- 2012 - 2010 Hilton Worldwide's Guest Satisfaction award, recognizing the "best of the best" in overall service as measured by Guest Satisfaction and Loyalty Scores (SALT). Hilton Orlando won this award in the category of Hilton properties that are 500 rooms or larger.
- 2012 - 2010 Talk of the Town Excellence in Customer Satisfaction in the hotels & travel category as rated by customers online
- 2012 Hilton Worldwide Hotel of the Year, based on profitability points, SALT scores, and Team Member Survey Scores
- 2012 Hilton Worldwide Housekeeping Award of Excellence, based on SALT scores.
- 2011 Orlando Sentinel Foodie Awards - Spencer's for Steaks and Chops - Critic's Choice Best Hotel Restaurant
- 2011 Hilton Hotels Event Excellence Award for Overall Loyalty from Rooms Only Meeting Planners

