

hair

Women's Haircut
Men's Haircut
Child's Haircut (under 12)
Bang Trim
Flat or Curling Iron add-on
Blow-dry
Up Do Consultation
Up Do
Conditioning Treatment add-on

nail

OPI Infinite Shine Manicure
OPI Infinite Shine Pedicure
OPI Gel Manicure
OPI Gel Pedicure
eforea Signature Pedicure
Buff Pedicure for Men
Mini-Manicure or Pedicure (11 & under)
Polish Refresher
OPI Gel Refresher
Gel Removal (natural nails only)
Upgrade to French polish
Callus treatment upgrade
Paraffin mask for hands or feet

waxing

Brow
Lip
Chin
Face
Underarms
Full Leg
Lower Leg
Bikini
Back
*Additional Waxing Upon Request



covid-19 precautions

At Hilton Orlando, the health and safety of our guests and team members is our highest priority. As part of our response to this health emergency, we are requiring all spa guests to submit to a temperature check as a condition of entry to the spa. Given the close proximity between our guests and team members during spa treatments, we believe this is critical to prevent the spread of the virus. We also require our spa team members to submit to temperature checks and symptom screening before they enter the spa each day.

We have developed a protocol to minimize the information collected and shared as a part of this process. Additionally, we are applying the same safeguards to protect this information as we have in place for similar categories of data.

If you are exhibiting a fever or any of the symptoms consistent with COVID-19, the spa will decline to go forward with your scheduled appointment. Hotel guests will be required to isolate in their guest rooms and seek medical attention prior to accessing any other public areas in the hotel. Local guests will be asked to return home.

In addition, please note the following additional measures that are being taken to ensure your safety:

- We have made our cleaning and hygiene protocols even more rigorous, including additional time between services for sanitation and the removal of all shared items.
- We have taken additional measures to comply with physical distancing requirements, including the staggering of appointment times and spacing of seating areas.
- Spa team members are required to wear a face covering at work in accordance with the Centers for Disease Control (CDC) and World Health Organization (WHO) guidelines.
- Spa guests are required to wear face coverings except when the face covering must be removed for the performance of services involving the face.
- The locker rooms, showers and steam room are closed at this time.
- Upon arrival, you will be greeted in the reception area and escorted to the relaxation lounge. You will then be directed to your treatment room where you will change for your service.
- We ask that you wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer that has been provided in the spa.

We trust that you understand and appreciate the need for these protocols to protect you and other guests, as well as our team members.

information

HOURS

The spa is open Friday, Saturday and Sunday from 9:00am to 5:00pm. Closed Monday through Thursday.

SPA FACILITIES

Use of the facilities is complimentary with any scheduled spa treatment. The locker rooms, showers and steam are closed at this time.

CANCELLATION POLICY

Please notify us at least twenty-four (24) hours in advance to reschedule or cancel your appointment to avoid being charged 100% of your service fee. Spa services are booked separately from hotel reservations and must be changed or canceled separately from a room reservation. A credit card or hotel confirmation number is required to hold your reservation at the time of booking your service.

SERVICE CHARGE

Florida State Sales Tax and a 20% service charge will be automatically added to your service upon check out. 17% will be applied to your service provider as gratuity. 3% is kept by the spa to cover discretionary and administrative costs. Additional gratuities are at your discretion.

MINIMUM AGE

Minimum age is 16 for all spa treatments. This applies to all spa days, spa breaks or utilization of the locker room facilities. All guests under 18 must be accompanied by an adult. Please speak to an eforea spa representative regarding select services designed for younger spa guests.

NON-HOTEL GUEST PARKING

Non-hotel guests receiving spa service will enjoy complimentary self-parking. We will provide you with a validation card at check-in upon your request.



Spa Reservations: 407-313-8600
Thehiltonorlando.com