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### **Hilton Orlando Awarded Three Distinguished Industry Honors**

*Awards are a Testament to Hilton Orlando's Dedication to Customer Service*

**ORLANDO, FLA. – (JANUARY 26, 2011)** – The Hilton Orlando has kicked off the New Year in grand fashion, receiving three highly decorated hospitality industry honors. Two of the awards, the Connie Award and Guest Satisfaction and Loyalty, come from Hilton Worldwide and are a testament to the property's exceptional dedication to customer service. Rounding out the distinctions, the Hilton Orlando was also recently named the second best company to work for in Orlando by the *Orlando Business Journal*.

"We couldn't be happier to receive these distinctions after just one full year of operation," said Hilton Orlando general manager Doug Gehret. "All three of the awards exemplify Hilton Orlando's dedication to both our guests and employees."

The "Connie" Award, named after Conrad Hilton, founder of Hilton Hotels Corporation, is awarded to "the best of the best" hotels within each brand in the Hilton family of brands. Based on the year-end Quality Performance Balanced Scorecard and service rankings, the winning hotel is honored as a "Connie" Award winner.

The second of the Hilton Worldwide honors recognizes the "best of the best" in overall service as measured by Guest Satisfaction and Loyalty Scores (SALT). The Hilton Orlando won this award in the category of Hilton properties that are 500 rooms or larger.

Beyond the Hilton brand recognitions, the Hilton Orlando is quickly becoming regarded as one of the top places to work in Central Florida and was recognized for this achievement by the

*Orlando Business Journal* ranking second in its annual poll of top Orlando employers. The Hilton Orlando was the highest ranked hotel chain on the list.

Gehret added, “The *Orlando Business Journal* is the most esteemed publication of its kind in Orlando and gives merit to our belief that the way employees are treated is directly reflected in our guests’ experience.”

The Hilton Orlando is rated as a AAA Four Diamond hotel and currently sits seventh out of 341 on the TripAdvisor.com rankings of Orlando-area hotels. To learn more about the Hilton Orlando, visit: <http://www.thehiltonorlando.com/>.

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### **About Hilton Worldwide**

Hilton Worldwide is the leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For 92 years, Hilton Worldwide has been offering business and leisure travelers the finest in accommodations, service, amenities and value. The company is dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Its brands are comprised of more than 3,600 hotels and 600,000 rooms in 82 countries and include Waldorf Astoria Hotels & Resorts, Conrad Hotels & Resorts, Hilton Hotels & Resorts, Doubletree, Embassy Suites Hotels, Hilton Garden Inn, Hampton Hotels, Homewood Suites by Hilton, Home2 Suites by Hilton and Hilton Grand Vacations. The company also manages the world-class guest reward program Hilton HHonors®. For more information about the company, visit [www.hiltonworldwide.com](http://www.hiltonworldwide.com).