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## Service should be measurable...

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**Hilton Orlando** has been recognized with the following Awards:

AAA Four Diamond full service hotel

2010 Rated by the Orlando Business Journal as the 2nd Best Place to Work in Orlando, Florida

Recipient of the 2010 Hilton Worldwide SALT Award, selected exclusively by Hilton guests recognizing the “best of the best” in overall service, for hotels over 500 rooms

Recipient of the 2010 Hilton Worldwide “Connie Award”, based on the year-end Quality Performance Balanced Scorecard and service rankings

TripAdvisor – Consistently ranked in the Top 5 amongst 337 hotels in Orlando, Florida

Talk of the Town – 2010 & 2011 Excellence in Customer Satisfaction in the hotels & travel category as rated by customers online

2011 Orlando Sentinel Foodie Awards – Critic’s Choice Best Hotel Restaurant, Spencer’s for Steaks and Chops at Hilton Orlando

2011 Spa Magazine Silver Sage Award – Reader’s Choice Honorable Mention for Best Hotel Spa in Florida - The Spa at Hilton Orlando

Hilton Hotels 2011 Event Excellence Award for Overall Loyalty from Rooms Only Meeting Planners

